

## **Firmware Updated Policy**

Dear FOSCAM Customers:

1. The firmware of the new products will be updated monthly, quarterly or half a year in the early stage according to the stability of the products functions, and the firmware will be updated every 6-12 months when the functions are stable.

2. The firmware of the old products update every 6-12 months and FOSCAM will update the firmware immediately if any abnormalities; If the firmware works stable without abnormalities, so it's better to use the current version.

3. Firmware's updates will last at least three years after EOL(end of life), even if some products have been discontinued for more than three years, the firmware will also be updated immediately once any abnormalities happen.

We will publish it on the official website if any firmware updated.

(<https://www.foscam.com/downloads/index.html>)

FOSCAM hopes to provide the customers with strong support and safer products, and the customers will experience FOSCAM products in a better way.

Thank you,

FOSCAM Team